

Carter PRODUCTS COMPANY, INC.

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August 17, 2001

Pinnacle Construction Group
Attention: Michael Garrett, President
560 Fifth Street NW, Suite 404
Grand Rapids, MI 49504

Dear Michael:


It gives me real pleasure to write this letter of commendation for your fine work in designing and constructing our new headquarters. Our requirements were different than the typical new office and factory construction project so it was important that you and your staff understand our vision. The results confirm that you did! We have an attractive, functional, award-winning new home for our business.

I want to single out Brent Bowen, project supervisor, for his competent management of the project. We agreed that he would chair a "team" meeting every two weeks to ensure maximum coordination between the owner, architect, interior designer, and contractor. This process paid off. Brent skillfully managed all the sub-contractors so we met our original move-in target despite a very snowy and cold November and December at the beginning of construction. Of course, there were other challenges, but Brent always was available to handle them. Importantly, he presented not only the problem, but also his recommended solution which he then implemented on a timely basis after approval.

Carter Products looks forward to working with Pinnacle Construction and Brent Bowen when the expansion of our new facility is indicated. In the interim, we hope we can assist you in the growth of your business by speaking with your prospects. We also invite you to bring them here so they can see the results of your fine work. In summary, we highly recommend Pinnacle Construction.

With best wishes and appreciation to you and Brent.

Cordially yours,



Peter M. Perez
President