

Pinnacle Construction Group
Attention: Michael Garrett, President
560 Fifth Street NW, Suite 404
Grand Rapids, MI 49504

Dear Michael:


We are writing this letter to express our gratitude to you and your team of professionals for providing us with a beautifully designed, very well constructed and extremely functional building which now serves as our new home for our Printing and Mailing Business. We feel very fortunate to have found a company like yours, through word-of-mouth, to design and build our new facility. Going into this project, we knew very little about you or your company, but after our first meeting we began to realize the honesty and integrity that you have engrained in your company, a quality which must start at the top and is very difficult to find in an industry such as yours. You should be very proud of yourself, and the people who represent you, and the reputation you are building in the construction industry. It's easy to see why your motto is "Ask Our Clients!"

We would especially like to thank Greg Zost and Roger Anderson for the fantastic job they did in putting it all together and making it happen. Greg was very helpful in getting us started with the initial design and making it fit into our budget and Roger put it all together and made it happen in an extraordinary way. He appeared to take great pride and ownership in our building, as though he were building it for himself (what more could anyone ask for). Roger and Greg were both very helpful and understanding of our needs and accommodating to the changes we made along the way to make the final product both beautiful and functional. Many, with whom we talk, are truly amazed when we tell them about the short time it took to complete the project and that despite starting out six weeks behind schedule, (through no fault of yours) you were able to "put the pedal to the metal" and complete our building on schedule and within budget.

We are very proud of our new building, and would welcome you and your staff as well as your prospective clients to tour our facility at any time. We also understand the power of "word-of-mouth advertising" and would be more than happy to give you and your company a glowing recommendation to all who ask.

Thanks again for a GREAT JOB!


Ken Merkins


Darrel Stark


Roger Sonneveldt