

# THE CROWN JEWEL

SPA & SALON

December, 10, 2004

Mr. Michael Garrett  
Pinnacle Construction Group  
1000 Front Street, N.W.  
Suite 404  
Grand Rapids, MI 49504

Re: The Crown Jewel Spa & Salon

We would like to thank Pinnacle Construction Group for their outstanding quality of workmanship and professionalism while working on our project. Roger and his crew were very patient and understanding with our ever changing ideas of design and detail. Our weekly meetings were extremely beneficial in planning out our vision to become the ultimate spa and salon in Michigan.

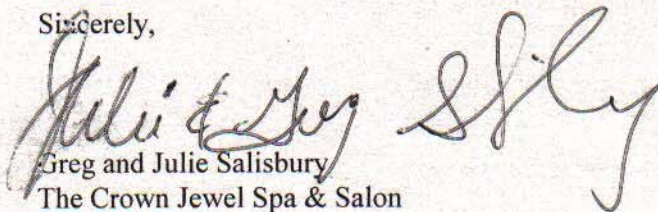
With the team effort of Pinnacle, Craig Architects, and us, this facility has evolved into a five star spa and salon. Trainers from some of the best spas on the east and west coast have stated that they have not seen anything as beautiful and serene at the many spas they have visited around the world. Rave reviews and daily compliments are given by our customers on the design and attention to detail.

We would like to give a special thanks to Roger for always keeping his cool even when we did not. He always had a big smile on his face and his patience and calm demeanor made the construction process much easier than we expected it to be. Roger can now have a peaceful dinner, since we took him off speed dial.

Even though we rarely got his name correct, Brent took it in stride and was a big help with choosing and coordinating the quality sub contractors.

There could not be a higher recommendation for a construction company than the one we have for Pinnacle.

Sincerely,

  
Greg and Julie Salisbury  
The Crown Jewel Spa & Salon



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[www.thecrownjewelspa.com](http://www.thecrownjewelspa.com)