

January 8, 2002

Mr. Erin Doan  
Pinnacle Construction Group  
560 Fifth Street NW, Suite 404  
Grand Rapids, MI 49504

4893 Clyde Park sw  
Wyoming, MI 49509  
USA

[www.gambro.com](http://www.gambro.com)

Dear Erin,

It was a pleasure doing business with you and your company. I wanted to thank you for your prompt attention to detail and willingness to schedule work around the patient's schedule in managing the renovations at the Gambro Healthcare Clyde Park clinic. Keeping a clean environment is very important to us, and your staff did a nice job in maintaining a clean environment, while completing the renovations. I know that this was not easy to do and I wanted you to know how much I appreciated that. Willie's craftsmanship and quality of work is very good. He is also a delight to work with!

We had the surveyor from the State of Michigan here on January 7, 2002 to inspect the renovations we had made. She found that the renovations met all of the standards required by the State. She was pleased with the quality of the work done and complemented us on the aesthetic appearance of the clinic.

I would be happy to show any future clients of yours through our clinic, if they have a need to see an example of the quality of the work your company does.

Sincerely,



Mary Ellen "Mel" Larson RN, B.S.N.  
Center Director  
Gambro Healthcare Clyde Park