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August 26, 2002

Mr. Erin Doan
Pinnacle Construction Group, Inc.
560 Fifth Street, N.W. Suite 404
Grand Rapids, MI 49504

Dear Erin,

Thank you for the great job the entire Pinnacle team did for us at our new Southfield location.

I know that there were several challenges to overcome with this project. A couple of those challenges I thought were handled very well. The abatement of the contamination in the existing building and site was one. The other challenge that is worthy to note is the seamless building addition that you constructed. It was built in such a way that the casual observer (or even experienced observer for that matter) would never know where the original building ended and the new building started. Way to go!

Overall, I was very impressed with the job Pinnacle performed and the cooperation I received from Mike Roskiewicz and Wally Ross. It made my job easier and gave me great comfort to know that they would carry out whatever I said. Choosing the right people for a job is so important. I am proud to say that our facility is the recipient of a 2002 Clean team Beautification Award from the Eight Mile Boulevard Association. We won this award based on the outside appearance of the facility and the beautiful landscaping.

I look forward to the next opportunity to work together!

Sincerely,



Darlene Barlow RN, MBA
Center Director – Southfield Unit