

SUPERIOR

ADHESIVES, INC

December 14, 2001

Pinnacle Construction
560 5th St, NW
Suite 404
Grand Rapids, MI 49504
Attn: Michael Garrett

Michael,

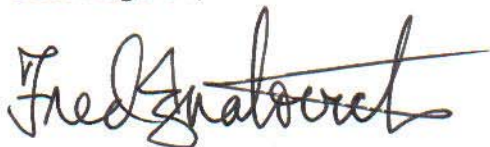
I wanted to take a minute to express my appreciation to you and your company for the outstanding performance you delivered from start to finish on our building project. The level of professionalism and commitment to quality that you displayed is refreshing and highly commendable. Even the minor problems we experienced (as every project does!), were resolved quickly and to our satisfaction.

The finished product, our new business home, definitely exceeded our expectations and we will look forward to working with you again in the future (let's hope soon).

Lastly, we can't really express in words how valuable Mike Roskiewicz was to us as project manager (but we'll try anyhow). Not only did Mike ensure that the project was completed correctly and one (1) month early, he became our personal consultant and friend. He helped us modify the building design to exactly suit our special needs. He is as impressive as any individual I have worked with in my professional career.

You are certainly welcome guests, and we would be pleased to show off your work to any prospective clients that you would like to bring in as visitors!

Best Regards,



Fred Ignatovich
President
Superior Adhesives, Inc.

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