

August 17, 2000

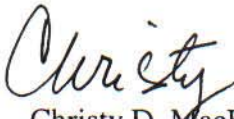
Michael Garrett
Pinnacle Construction Group
560 Fifth Street, N.W., Suite 308
Grand Rapids, Michigan 49504

Dear Michael,

Who could believe the construction of a new building could go so smoothly and timely?! Pinnacle did a wonderful job on our new building. Tom was always available and followed through with whatever needed to be addressed. The building looks really good and was done right on time, too. We will be recommending Pinnacle without hesitation. Thank you for doing such a good job.

Thanks, too, for the beautiful flower arrangement. That was very thoughtful and we enjoyed it.

Sincerely,



Christy D. MacFarlane
Chief Operating Officer